

## INFORMATION FOR EVERYONE ON HOW TO ACCESS EMERGENCY FOOD PACKS, AND HOW TO HELP OTHERS WHO MIGHT NEED SUPPORT

**Ministry of Social Development:** clients who require extra support can ring 0800 559 009 or log into MYMSD. People who are NOT currently clients of MSD but who need financial support can still ring 0800 559 009.

**MSD translators available:** to access, call 0800 559 009 and ask for an interpreter in your language. More info here: [MSD Languages](https://www.workandincome.govt.nz/about-work-and-income/contact-us/language-lines/index.html)  
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**Emergency food packs:** City Mission Foodbank is providing contactless food parcels to those who need them. Phone 06 345 2139 (select option 1), or email [food@citymissionwhanganui.org.nz](mailto:food@citymissionwhanganui.org.nz)

Note - you may be asked a few simple questions, e.g. contact details and number in household.

**Organisations and community leaders can make referrals for food packs on behalf of individuals/families:** we recognise accessing services can be challenging due to language or other barriers. To refer a family for a food pack, organisations and community leaders can call the Foodbank or PM/email us on [info@wanganuimulticultural.co.nz](mailto:info@wanganuimulticultural.co.nz) and ask for the 'Agency Referral form'.

If you are unsure about food, financial and other supports available, call MSD and they will be able to point you in the right direction.